Background

Regulation 9 applies to all private water supplies which supply:

a) an average daily volume of water of 10m$^3$ or more for domestic purposes (note. where volume cannot be ascertained this equates approximately with 50 persons or more); or

b) water as part of a commercial or public activity.

Water supplied as part of a public activity

Supplies that form part of a public activity are those serving any premises where the water is made available for the public for human consumption (a definition of water intended for human consumption can be found in the Information Note on regulation 3). This includes public buildings, examples of which are given in the appendix to DWI Information letter 10/2004 and in the following list, which is illustrative and non-exhaustive:

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<th>Medical</th>
<th>Hospital</th>
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<td>GP surgery</td>
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<td>Dentist surgery</td>
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<td>Health centre</td>
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<td>Nursing homes</td>
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<td>Retirement /residential home for the elderly</td>
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<td>Education</td>
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<td>School/college</td>
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<td>Nursery schools</td>
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<td>Hotels and inns</td>
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<td>Guest houses</td>
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<td>Banquet/function</td>
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<td>Conference centre</td>
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Other situations where water is supplied as part of public activity include those where drinking water is offered to the general public at festivals, fairs and other temporary events (where the water is also used as part of a commercial activity such as food operations). Private water supplies that supply water fountains, including those which form part of a heritage attraction (e.g. ancient springs and grottos) for human consumption also fall within the scope of regulation 9.

**Water supplied as part of a commercial activity**

Supplies where the water is being used as part of a commercial activity include the following, where the stated criteria are applicable:

a) Food production

This includes all premises where the water is used in any food-production undertaking for the manufacture, processing, preservation or marketing of products or substances intended for human consumption unless the competent authority (in this case the FSA) are satisfied that the quality of water cannot affect the wholesomeness of the foodstuff in its finished form. FSA guidance confirms that potable water must be used on the final washing and cleaning of fresh fruit and vegetables that may be eaten raw, but clean water may be used for initial washing of crops.
Clean water may also be used in a dairy for washing animals, in cooling systems, cleaning and washdown equipment as long as it does not affect the wholesomeness of the foodstuff in its finished form.

In some cases water may be transported from its source to one or more locations (depots, factories etc.) via bottles, containers or tankers in different local authority areas, where the water is used as part of a commercial activity. In these cases all local authorities concerned should work in a collaborative capacity to ensure that all necessary requirements of the Regulations are met.

If water from a private water supply is used in food production for anything other than primary food production (the growing of, harvesting or extraction of raw materials for other industries, including, milking and farmed animal production prior to slaughter) then it must satisfy the Regulations. Supplies serving milking parlours where the water is used for washing down purposes only do not constitute a regulation 9 supply. This is covered by food law, for which the regulating body is the Food Standards Agency. For further details see Information Note for Regulation 3 (scope):

b) Businesses relying on a private supply of water where it is used for domestic purposes. These include the following:

- Hotels, guest houses, restaurants, cafes and bed and breakfast (B&B) establishments, including single private dwellings where B&B is available;
- Holiday let accommodation;
- Caravan sites, camp sites and similar facilities, whether seasonal or open all year;
- Registered child minders.

c) Tenanted properties

A private water supply serving only a single domestic dwelling (SDD) or where a SDD is one of multiple properties supplied from the same source, is considered to constitute part of a commercial activity when ALL of the following criteria apply:

1. The landlord/owner of a property is offering accommodation to paying tenants, where without a private water supply to provide a wholesome supply, as required by the enforcement guidance to the Housing Act 2004, the property could not be let.

2. The tenant(s) does not have full responsibility for the whole water supply (as agreed as part of the tenancy agreement, and clearly understood by both parties); these are excluded from the category as the tenant is exercising his right to water and can control its quality.
3. There is a commercial element to the let (i.e. it is not social housing or not-for-profit arrangement, or one where the domestic dwelling is not the primary commercial arrangement (e.g. a tied cottage) where the tenant has complete control of the supply and its maintenance).

The following example is where water is being supplied as part of a commercial activity:

- Any property where the landlord/owner retains responsibility for the water supply system (due to the location of the source and/or treatment systems for example) or where they chose to keep responsibility for maintenance and operation of key aspects of the supply (e.g. to ensure correct operation of a treatment system).

The following examples are where water is not considered as being supplied as part of a commercial activity so would not be fall within scope of regulation 9:

- Properties or housing provided as part of a job, where the occupants of the property have special rights of occupation and maintenance that are akin to ownership, e.g. tied cottage, lifetime tenancy/occupation rights.

- Agricultural tenancies – where the provision of accommodation is not the primary purpose of the tenancy and it is generally long term with maintenance obligations akin to ownership.

- Foster homes – financial compensation is provided rather than payment (provision of a home rather than a service).

- Rented single domestic dwellings where the occupier agrees (as part of the rental agreement) to take full responsibility to maintain and operate the water supply system and can evidence this (documentation/records).

- Social housing offered by councils or not-for-profit housing associations.

- Temporary events not on a private water supply (mains supply, tankers, and bowser). In these cases local authorities should ensure the organisers comply with BS-8551.

Is a private supply serving a business or commercial organisation a regulation 9 supply?

A business office, or any organisation used for commercial purposes is not, in most cases, deemed a public building and, unless the water being consumed is part of a commercial activity, the supply is not a regulation 9 supply. If the business workers are consuming the private supply for any domestic purposes, without being charged a fee (for example, where beverages are made in a staff rest area or free canteen) the supply is subject to the requirements of regulation 10 of the Regulations (unless the volume consumed is >10m³ per day). Furthermore, the employer has a duty under health and safety law to provide employees and visitors with water for drinking and sanitation facilities.
Information note on Regulation 9

If the business is selling products where the water from a private water supply is part of an ingredient, e.g. beverages, which are being sold for a fee in a staff canteen, then the requirements of regulation 9 do apply.

If a business is making available water that is derived from a private water supply via a commercial vending machine for a fee, then regulation 9 applies.

However, where a premises, including a single domestic dwelling (SDD) served by a private water supply is used as a base, commercial child minding facility or registered office from which a commercial activity is operated, regulation 9 may apply. Examples of these types of regulation 9 supplies include:

- Where the commercial activity operated from the SDD uses the water in any food production undertaking for the manufacture, processing, preservation or marketing of products or substances intended for human consumption, and/or where the water is used for domestic purposes by members of the public. For example, a dwelling offering tea room facilities to the public.

- Where a SDD is used for an activity by the owner occupier employing workers, and the employees of the business rely on the kitchen and bathroom facilities to consume water for domestic purposes AND the volume of water supplying the SDD is 10m³ or more per day (if it is less than this volume it is a regulation 10 supply).

- Where a SDD is being used for child minding as part of a registered business and the children rely on the kitchen and bathroom facilities to use water for domestic purposes.

- Where more than 10m³/day of water is consumed for domestic purposes from the SDD by workers/employees (if it is less than this volume it is a regulation 10 supply). An example of this type of arrangement might be kennels or stables, where workers use the kitchen of the SDD as a rest room.

Monitoring

Monitoring of regulation 9 supplies must be carried out in accordance with Schedule 2 to the Regulations and to carry out any additional monitoring that the risk assessment (see regulation 6) shows to be necessary. Further guidance on monitoring frequencies is set out in the Guidance Note on regulation 7 (Monitoring).
Regulation 9 or 10 supply (England only)?

No risk assessment or monitoring is required unless it is requested by the owner/occupier

Regulation 9 supply

Yes

Is the SDD leased to tenants?

Yes

Does the supply serve only a single domestic dwelling (SDD)?

No

Is any part of the supply used as part of a public activity?

No

Is the volume of the water consumed >10m³/day?

Yes

Are any of the premises that are fed by the supply leased to tenants?

No

Is any part of the supply used for any other commercial activity?

Yes

Do ALL of the following criteria apply?

No

The landlord/owner of the premises is offering accommodation to paying tenants and the property could not be let without a wholesome PWS.

Yes

The tenant(s) does not have full responsibility for the whole water supply (as agreed as part of the tenancy agreement, and clearly understood by both parties); these are excluded from the category as the tenant is exercising his right to water and can control its quality.

There is a commercial element to the let (i.e. it is not social housing or not-for-profit arrangement, or one where the domestic dwelling is not the primary commercial arrangement (tied cottage/long-term agricultural lets) where the tenant has complete control of the supply and its maintenance)

Regulation 10 supply